

DIVISION: Division of the President

UNIT: Office of the President

PLAN ID: 1345



1. 21st Century Learning

Exemplify the University as leading the sector with respect to facilitating experiential education and work-integrated learning opportunities for our students and advocate for additional placement opportunities.

Action/Strategy:

Continue to communicate the value of experiential education and work integrated learning opportunities in meetings with key government officials by referencing the University's success in this area (Ex: Dev Degree)


Continue to incorporate EE and WIL opportunities into partnership presentations with external stakeholders and government officials

Measures/Metrics/Milestones:

All levels of government understand and support the University's position on the expansion of experiential education and work integrated learning opportunities.

External partners will understand the variety of EE and WIL opportunities available to them and who to connect with to advance these opportunities.

Evaluation Status:

 On Track

Create opportunities for government representatives to better understand the University's points of differentiation in contrast with other PSE institutions.

Action/Strategy:

Continue to support York hosting the inaugural Civic Lab TO summit with fulsome participation by York Faculty as panelists and York community members as attendees.

Continue to participate in the City of Toronto City Manager's Academic Partnership Council.

Continue to support opportunities to showcase York's role as an anchor institution through participation in community panels, partnerships with TCBN and deputations to relevant standing committees.


Measures/Metrics/Milestones:

Both the provincial and federal governments understand the University's preferences for program expansion, including the preference for the delivery of a stand-alone nursing degree.

York is well represented on the APC Working Groups. A successful APC Summit is hosted by York in November.

Identify opportunities to showcase York's work to advance the anchor framework through the Markham campus.

Evaluation Status:

 On Track

Build and enhance reciprocal and mutually beneficial relationships with governments and community that are sustainable and support the University's priorities.

Action/Strategy:

Measures/Metrics/Milestones:

Evaluation Status:

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Facilitating connections between governments and the community and university
Acting as a gateway to the university for community members
Identifying opportunities for partnerships
Coordinating resources within York to respond to external opportunities and requests
Communicating York’s areas of excellence in innovation and thought leadership to community partners
Identifying and creating new GR opportunities, including hosting meetings and roundtables with key decision makers

Supporting the implementation and communication of the Social Procurement Policy and associated Anchor YorkU framework

York University will be viewed as an accessible resource for communities, a trusted, valuable partner and a contributor to the economic, social, environmental, cultural and other well-being of society.

Advancing our efforts on the following priority files including:
Support efforts to gather support for our Medical School proposal that will help lay the foundation for a York University healthcare network including establishing MOU with local hospitals
Support efforts to build a presence in the Vaughan Healthcare Precinct including active participation in the Steering Committee and associated activities, continuing to build relationships with the City of Vaughan
Continue to identify funding opportunities through the Federal, Government and partner sources that are in support of learning and research and share them broadly with interested campus partners
Provide necessary support in engaging GR and CR stakeholders in supporting Congress 2023
Support the development of a Canadian Network for Disaster and Health Risk Governance and Emergency Management
Advocating for international student access and international research collaboration
Organizing roundtables to engage Members in local ridings to the University

On Track

2. Knowledge for the Future

Create opportunities for government representatives to better understand the University’s points of differentiation in contrast with other PSE institutions

Action/Strategy:

Measures/Metrics/Milestones:

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Continue to identify opportunities to employ the Economic and Social Impact Report in our advocacy and provide support to other divisions and offices in the University to enable their use of the report and its findings

That the ESIR and its findings are continually included in GR opportunities with government stakeholders.

Progressing

Continue to support York hosting the inaugural Civic Lab TO summit with fulsome participation by York Faculty as panelists and York community members as attendees.

Continue to participate in the City of Toronto City Manager’s Academic Partnership Council.

York is well represented on the APC Working Groups. A successful APC Summit is hosted by York in November.

Continue to support opportunities to showcase York’s role as an anchor institution through participation in community panels, partnerships with TCBN and deputations to relevant standing committees.

Identify opportunities to showcase York's work to advance the anchor framework through the Markham campus.

Work with the City of Toronto on their Research Sole Source policy and increase awareness of related opportunities at York

Continue to advance those discussions to ensure that the policy is fair and inclusive of all Toronto universities including York.

Progressing

Support VPRI in their proposal to the Federal Government to establish a Canadian Network for Disaster and Health Risk Governance

Action/Strategy:

Build a case for support and advocacy strategy for the Network with both the Federal and Provincial governments

Measures/Metrics/Milestones:

Federal and Provincial governments actively consider funding the proposal.

Evaluation Status:

Progressing

3. From Access to Success

Advance service excellence/student success in the student complaint / case management process.

Action/Strategy:

Measures/Metrics/Milestones:

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Continue and complete the review of complaint pathway, processes and technology that supports correspondence and student-related complaints and cases, including the development and implementation of an updated standard operating procedure / service standard for student-related complaints and cases.


This action will be reviewed and fine tuned for office Digital Transformation and migration to Dynamic CRM 365, as soon as pilot project for PO is approved and project starts.

As a result of one year delay to implement a new ticketing system by UIT, PO has decided to pilot a solution based on CRM 365.

After 365 pilot project approval, following needs to be done:

- 1) Coordinating with CRM development team to layout the project time line, assigning resources and so on
- 2) gathering and reviewing the requirements
- 3) Architecture planning to implement case management module
- 4) Designing and creating the security structure, Roles, Users, Groups
- 5) Designing and improving the workflow
- 4) Customizing case management module
- 5) Creating necessary reports
- 6) Migrating data
- 7) Testing
- 8) Refining the app
- 9) Approval and implementing

 Review is completed for complaint pathway, processes and technology that support correspondence and student- related complaints and cases; Technical requirement gathering is completed
 Updated standard operating procedure / standard for student-related to reflect the new system and new process;
 Work with local units/faculties to update contact list for system set up

 Not On Track

Effective and accessible Office of the Ombudsperson

Action/Strategy:

Complete reform of the Office of the Ombudsperson under the leadership of Interim Ombudsperson

Measures/Metrics/Milestones:

By the end of the 2020-21 year, the ombudsperson will:
 Have, or be in the process of acquiring, a new case management system
 Have a model for sustainable administrative support
 Have a new physical location separate from the President’s Office
 Be in a position to launch a search for a permanent Ombudsperson.

Evaluation Status:

 On Track

Improve the efficiency of the Office’s Operational Records Management System (ORMS) by digitalizing the system

Action/Strategy:

Measures/Metrics/Milestones:

Evaluation Status:


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Align electronic filing system with paper-based version

Update and align electronic ORMS with paper-based filing system to make it more user friendly for staff to file documents
Further simplify filing folders which are not in use .

 Progressing

Working towards electronic ORMS filing system

Aim is to completely move to electronic ORMS with the support of Information and Privacy Office.

Enhance the efficiency of Contact Database update and maintenance

Action/Strategy:


Migrating to CRM 365 to manage Contacts and Events as part of Office Digital Transformation.

Make Events Database system available to members who update the Greeting Card list
Developing SOP for updating contacts and providing required training to staff to utilize the Event Management Database effectively

Measures/Metrics/Milestones:

After 365 pilot project approval, following needs to be done:
1) Coordinating with CRM development team to layout the project time line, assigning resources and so on
2) gathering and reviewing the requirements
3) Architecture planning to implement CRM Contact management and Events module
4) Designing and creating the security structure, Roles, Users, Groups
5) Designing and improving the workflow for Events and Special workflow for Greeting Card management
4) Customizing Contacts and Events module
5) Creating necessary reports
6) Migrating data
7) Testing
8) Refining the app
9) Approval and implementing

Evaluation Status:

 Not On Track

Distributing Greeting Card contacts update based on current Event Management Database, minimizing duplication of work

Continue to enhance the efficiency of financial processes and management in Office

Action/Strategy:

Measures/Metrics/Milestones:

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Working with all Managers and Staff to improve the turnaround time on expense submission and approval.

Streamline of Financial Approval, Reconciliation and Review process for Cost Centre Managers by completing approval cycle within 5 business days (1 week) of reconciliation. Provide awareness and importance to staff for on time submission of expenses for reconciliation.

On Track

Simplify accounting procedure with ONE contact point which will minimize multiple staff involvement and reduce chances of errors, less Journals Entries to transfer expenses from one account to another account.

Provide support to units within the President’s Division in budget preparation, monitoring and forecasting.

Enhance the complaint and enquiry processing pathway and improve the statistics reporting

Action/Strategy:

Respond to/Acknowledge complaints and enquiries within one week of receipt.
Automate the calculations for existing report
Continue to work with UIT to ensure Office Statistical Report requirements are met in the new application

Measures/Metrics/Milestones:

Student complaints and enquires are processed in a timely manner
Stat reports are updated quarterly and outstanding tickets are followed up to ensure timely resolution

Evaluation Status:

On Track

4. Advancing Global Engagement

Promote and enhance York’s profile internationally

Action/Strategy:

Develop and implement Presidential international communications plans that align with the priorities identified in Internationalization & Global Engagement Strategic Plan.

Measures/Metrics/Milestones:

Internationalization priorities embedded in communications plan for President, and supported via event support and traditional and social media.

Evaluation Status:

On Track

Promote and enhance York’s profile internationally through correspondence, greeting cards, greetings and enhance cultivation.

Action/Strategy:

Measures/Metrics/Milestones:

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Increase international contacts in database and proactive correspondence to international contacts.

Develop/implement SOP (with YI) to outline follow-up process to Presidential travel and international meetings including but not limited to correspondence pre and post-travel/meetings, and, adding key contacts in database.

Completed

Revise annual greeting card/holiday acknowledgements as recommended by the Institutional Working Group for Days of Recognition

To develop days of recognition priorities for the President

Completed

Finalize/implement correspondence matrix to include international process.

Finalize correspondence matrix to determine Presidential outreach.

On Track

Develop and Implement and International travel plan that aligns with priorities identified in International and Global Engagement Strategic Plan

Action/Strategy:

Work with York International and Advancement to plan and execute a multi-pronged international plan to include: partner institutions, alumni, donors/prospects, dignitaries and students.

Measures/Metrics/Milestones:

International travel plan developed with clear timelines, with a minimum eight-month planning horizon.

Evaluation Status:

Progressing

5. Working in Partnership

5a. Support Vaughan/Mackenzie Health initiative to help strengthen York’s position in health and healthcare

Action/Strategy:

-Develop an MOUs for Mackenzie Health, Oak Valley Health and SouthLake
 -Actively participate in the Healthcare Precinct Steering Committee and associated activities
 -Continue to build relationships with the City of Vaughan

Measures/Metrics/Milestones:

5a. -Increased level of engagement with York Region hospitals
 -York University is positioned in the report in a way that will allow us to proceed with our plans to create a greater Health presence in Vaughan
 -Stronger relationship with the political officials at the City of Vaughan

Evaluation Status:

On Track

5b. Continuing to support the Markham Centre Campus especially pertaining to community relations

Action/Strategy:

Measures/Metrics/Milestones:

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-Continue to advance efforts to engage the Markham and York Region communities in building momentum towards September 2023 through Community Town Halls, engagement initiatives (events, Roundtables), stewardship of key GR relationships and partnering on events with the City of Markham.
 -Steward key relationships with politicians connected to the Markham Campus at all levels of government.
 - Steward key relationships with community stakeholders/leaders
 -Identify/advance strategic partnerships to support UAP Priorities (i.e. MOUs with Markham, York Region, local hospitals; opportunities with local chambers of commerce)
 - Continue to support the deliverables in the City of Markham Sponsorship agreement
 - Continue to explore additional strategic community events, including cultural community events of significance for opportunities to build a presence in Markham and York Region.

5b.
 -Key relationships with identified community groups in Markham and York Region have begun to be established
 -An Engagement strategy has been implemented
 -Relationships at all political levels continue to be nurtured

 On Track

5c. Continue to build York’s network of external partners locally through cross-sector collaboration to enhance core activities of the University


Action/Strategy:

5c. Complete Stakeholder Engagement Plan*including a model for new and deeper forms of collaboration across sectors including private, and non-profit
 Advance relationships with organizations identified as priorities for an institutional relationship

Measures/Metrics/Milestones:

5c.
 Developed a stakeholder engagement plan to help support deeper forms of collaboration.
 Meetings have taken place with organizations identified as priorities for an institutional relationship

Evaluation Status:

 On Track

5d. Enhance and facilitate the President’s Ambassador Program

Action/Strategy:

Measures/Metrics/Milestones:

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Recruit and train a new cohort for 2021-2022, encouraging representation from BIPOC students.
 Engage students in the delivery of training for the program
 Create a network within the ambassadors and the university
 Engage ambassadors in events and activities that highlight and support Black and Indigenous cultural expression on campuses
 Incorporate the UN's sustainable development goals in the activities of the program
 Establish event opportunities with off-campus partners
 Identify different event opportunities for students due to COVID-19 disruption (if necessary)
 Engage ambassadors in legacy project enacting change on campus.

5d. -Students engage with administration offices beyond their own faculty
 -Students engage with various facets of the York community
 -Satisfaction rating of 90% or higher from partners
 -Satisfaction rating of 90% or higher from the student ambassadors

 -90% or higher completion rate for student ambassadors

On Track

5e. Develop and implement an Institutional Events strategy that ensures key milestones, achievements and successes are celebrated to enhance a sense of community and pride in the institution

Action/Strategy:

5e.
 Facilitate all 2021-2022 events by following these steps (see appendix for list of events)
 Review previous years debrief
 Review the Public Health and Events SOP
 Incorporate previous year's suggestions and adapt to current public health guidelines
 Create an event brief based on Art of Gathering templates including budget details and lines of responsibility
 Create timeline of planning with timelines
 Execute event
 Distribute post-event survey
 Create a debrief report
 Review and update event SOPs
 Events receive a 90% satisfaction rate with responses from at least 10% of the attendees
 All events fall under the approved budget amounts
 Partner with the rest of the Government and Community relations team to complete Markham events, government announcements, community engagement events, advocacy events, meetings, and other event opportunities (see appendix for included GCR events)
 Facilitate planning for a President's Lecture Series for Fall of 2022
 Engage AMPD for a student print art contest. The prints would be used as gifts for future events like Hail & Farewell
 Implement HonDoc engagement template when in person Convocation resumes
 Create SOP for virtual and in person event interpretation
 Review event templates and plans to ensure that representation of diverse Black voices and experiences are highlighted and support Black cultural expression on campus.

Measures/Metrics/Milestones:

5e.-Events receive a 90% satisfaction rate with responses from at least 10% of the attendees
 -Most events fall within the approved budget amounts

 - Have prints ready for the 2022 Hail & Farewell event

Evaluation Status:

Completed

5f. Support implementation of the four target areas for current and future development opportunities set out in the Anchor YorkU Framework.

Action/Strategy:

Measures/Metrics/Milestones:

Evaluation Status:

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5f. Actively participate in the Social Procurement Working Group and the Employment Working Group.

York University will continue to be viewed as a leader in this area by local governments and community organizations with interest in this area of work.

Not On Track

Liaise with C&PA to ensure appropriate communications of milestones associated with social procurement pilot projects

Lead and deliver at least one event annually at which York employees can volunteer in the local community i.e. UW Days of Caring.

Re-Convene the Volunteerism Working Group to explore potential structures and policies to encourage volunteerism across the university

5g. Support internal coordination among York’s faculty and staff that interact with external communities as part of their core responsibilities.

Action/Strategy:

5g. Work with the Community Engagement Community of Practice steering committee to: Plan and execute at least one CoP meeting during each academic term.
Support the ongoing use of Teams to share news and updates with the CE CoP between meetings

Develop a communications plan to begin sharing CE success stories form across campus

Measures/Metrics/Milestones:

The CE CoP will be a space to develop best practices in relation to community engagement, act as an advocacy body to overcome internal challenges associated with community engagement and provide opportunities for peer learning and sharing.

Evaluation Status:

Progressing

5h. Participate in the Canadian Cohort discussions to create a Canadian version of the Carnegie CE classification

Action/Strategy:

Continue to participate in working groups developed by the CPC to advance the work of creating a Canadian version of the Carnegie Community Engagement Classification in Canada.

Measures/Metrics/Milestones:

A clearer understanding of how community engagement in Post-Secondary Institutions is unique.

A framework to document and measure community engagement activities for Canadian PSI’s is developed (potentially a Canadian version of the Carnegie Framework).

Evaluation Status:

Progressing

5i. That the federal and provincial governments understand and appreciate the University’s strengths and achievements through various GR opportunities with key government representatives interested in the University’s success.

Action/Strategy:

Measures/Metrics/Milestones:

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Host at least one roundtable a year for representatives of both the federal and provincial governments, inviting members to discuss University priorities and share information on constituent issues.

Roundtables are held to discuss University priorities and attendees indicate that they better understand our strengths and positions and are responsive to issues.

Progressing

5j. Create opportunities for government representatives to better understand the University’s points of differentiation in contrast with other PSE institutions.

Action/Strategy:

Continue to identify opportunities to employ the Economic and Social Impact Report in our advocacy and provide support to other divisions and offices in the University to enable their use of the report and its findings

Measures/Metrics/Milestones:

That the ESIR and its findings are continually included in GR opportunities with government stakeholders.

Evaluation Status:

Progressing

5k. Implement a Stakeholder Tracking Tool

Action/Strategy:

Work with internal university stakeholders to procure software to coordinate stakeholder relations efforts more effectively.

Measures/Metrics/Milestones:

A stakeholder tracking tool, Zoho, is implemented. The GR team will be able to effectively track engagements with key stakeholders. The GCRE team will ensure that other units across the university have been trained on using the CRM.

Evaluation Status:

Completed

Strengthen reputation, thought-leadership and support the development and implementation of an enhanced differentiation reputation.

Action/Strategy:

Maintain a program of external speaking engagements in support of York’s priorities. Maintain presence in media.

Measures/Metrics/Milestones:

I Target 2-4 external speeches per year
I Target 2-4 symposia/panels per year
I Target 20 external speaking engagements per year.
I Target 1-2 major media engagements per year

Evaluation Status:

Completed

Strengthen reputation, thought-leadership and support the development and implementation of an enhanced differentiation reputation.

Action/Strategy:

Create an impactful and strategic annual report that enhances York’s reputation, is aligned with broader institutional planning processes, and marketed to target audiences.

Measures/Metrics/Milestones:

Annual Report created, published, and distributed to key internal and external stakeholders.

Evaluation Status:

Completed

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Develop a distribution plan for the President’s Annual report both in electronic version and physical version.

 Completed

Extend and enhance the effectiveness of the President’s outreach to community members and key stakeholders through correspondence.

Action/Strategy:


Work with internal units to target 20 pieces of correspondence (monthly) from the President to internal and external community members.

Measures/Metrics/Milestones:

Implementation of framework complete, allowing for effective triage of incoming message and reduced turnaround for incoming correspondence.
 1 week for internal/low-sensitivity correspondence (by 2021)
 2 weeks for internal/high-sensitivity (by 2022)
 2 weeks for external (by 2022)

Identify and execute weekly 3-5 pieces of proactive correspondence to the community.

Evaluation Status:

 Completed

6. Living Well Together

6.1 GR strategy to support the CUPE 3903, YUSA and YUFA negotiations

Action/Strategy:


6.1 Ensure that key stakeholders are updated on key issues and milestones

Measures/Metrics/Milestones:

6.1 Key stakeholders feel that York kept them in the loop and minimized any surprises.

Contact has been made with representatives from the government and opposition parties to outline the university’s position, priorities, and desire for a successful negotiation

Evaluation Status:

 Progressing

6.3 GR/CR efforts to build internal relationships across the university

Action/Strategy:

Measures/Metrics/Milestones:

Evaluation Status:

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6.3 Continue to support Government Relations Advisory Committee meetings.
 Continue to support the Community Engagement Community of Practice
 Ensure GR representation at Emergency Operations Committee (EOC) as necessary.
 Continue to explore opportunities to increase exposure and awareness of the GR/CR across the University.
 Continue GR participation in ICMC meetings
 Identify new opportunities on committees, panels, or working groups that would benefit this position or York University

Increased awareness of the Government and Community Relations team and improved understanding of the roles and responsibilities associated with GR/CR.

 On Track

Build internal GCRE team relations by maintaining a calendar of events and timelines for planning to help maintain trust and transparency

Continue to participate in workshops offered by CHREI quarterly to ensure a focus of EDI is integrated to the work of the GCRE team

Continue to advocate all levels of government for funding that supports the University’s priorities and enhance student outcomes.


Action/Strategy:

That all applicable research and infrastructure projects are submitted for consideration of funding, specifically the AGYU , Glendon gatehouse funding submission.

Measures/Metrics/Milestones:

Applications are submitted and advocacy is done to support the application to support the University quest for Additional infrastructure projects in priority areas.

Evaluation Status:

 On Track

Promote continuous learning and professional development within the Office of the President


Action/Strategy:

Develop a professional development plan with at least one learning activity identified for each staff member, with appropriate budget allocated

Measures/Metrics/Milestones:

Each staff member participates in one meaningful PD experience aligned to their PDPs.

Evaluation Status:

 On Track

Recognizing excellence

Action/Strategy:

Continue to provide high-level support to recognition of staff and faculty excellence through Staff Awards, Sustainability Awards, Community Safety Awards, Research Celebration, etc.

Measures/Metrics/Milestones:

President visibly recognizes and supports excellence across the university.

Evaluation Status:

 Completed

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Enabling leadership

Action/Strategy:

Continuous improvement in direct support to President in terms of scheduling, workload management, etc.

Measures/Metrics/Milestones:


Streamlined workflow for President allows focus on priority items and strategic objectives.

Revise SOP to include critical path for electronic delivery of Presidential daily package/night file

Evaluation Status:

 Completed

Develop strategic scheduling plan for Presidential second term to focus on priority and strategic objectives

 Completed

Strengthen relationships with students, staff, faculty, and labour groups.

Action/Strategy:

Create and support opportunities for President to engage with internal community online and in-person.

Measures/Metrics/Milestones:

Target:
3-5 internal community
4-6 town halls/year

Evaluation Status:

 Completed

Strengthen relationships with students, staff, faculty, and labour groups.

Action/Strategy:

Produce and distribute high-quality content for internal channels featuring President and/or President-driven initiatives.

Measures/Metrics/Milestones:

I Number of videos produced over year, target 5-8 per year.
I Number of YFile stories over year originating in the President's Office, target 20 per year across all categories.
I Number of Kudos Reports published, targeted 9-10 per year.
I Social media targets:
-2% increase in Twitter followers
-1 million impressions
-300 cross-channel posts/year
-30,000 raw engagements
-75 engagements per post

Evaluation Status:

 Completed

DIVISION: Division of the President**UNIT:** Office of the President**PLAN ID:** 1345**Strengthen reputation, thought-leadership and support the development and implementation of an enhanced differentiation reputation.****Action/Strategy:**

Develop and implement Strategic Communications Plan, including a robust social media plan, that will increase President's reputation as thought leader / influencer.

Measures/Metrics/Milestones:

Strategic Communications and Social Media Plan developed, with execution in progress.

Evaluation Status: On Track**Enabling Leadership****Action/Strategy:**

Ensure Office of the President is appropriately staffed and resourced to meet current and future needs

Measures/Metrics/Milestones:


Audit of current staffing model initiated

Evaluation Status: Completed**Continue to share our successes with Government stakeholders****Action/Strategy:**

Share monthly edition of a YU Brief to keep stakeholders at all three levels of government engaged and up to date with news at York.

Measures/Metrics/Milestones:

-10% Increase in readership and open rates

Evaluation Status: On Track

Strive to engage with relevant government stakeholders via social media to promote each YU Brief edition

Strengthen understanding of our work with internal staff and faculty.**Action/Strategy:****Measures/Metrics/Milestones:****Evaluation Status:**

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- Enhance engagement for GRAC
 - Share and analyze results from annual committee survey to better understand weaknesses and opportunities
 - Brainstorm possible enhancements based on the survey responses with the GRO, CGRO and SECPA
 - Collaborate with CGRO, GRO to identify possible topics for GRAC to add-value to discussions
 - Make recommendations to the CGCR on possible changes to GRAC to enhance effectiveness
- Strive to coordinate GRAC dates one quarter in advance to allow for GRAC members to coordinate schedules

-90% satisfaction rate with GRAC meetings from participants

On Track

7. Answering the Call

Support CIFAL York

Action/Strategy:

? PO to complete
 -The GCR Team will continue to provide support and advice to York’s inaugural CIFAL Centre Director to elevate the Center’s work with key external stakeholders.

Measures/Metrics/Milestones:

Evaluation Status:

On Track

Go completely paperless in the PO

Action/Strategy:

Implement software solutions to ensure no paper waste generated by PO

Measures/Metrics/Milestones:

PO paper waste declines by 25% in year one, with goal of reaching zero by end of 2025.

Evaluation Status:

On Track

8. COVID- Response & Recovery

8c. Virtual Community Events

Action/Strategy:

Measures/Metrics/Milestones:

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-Pivot traditional events that celebrate the milestones and successes of the community into accessible formats depending on Provincial restrictions

-Institutional events continue to occur in a safe manner

 On Track

-Community feels celebrated and recognized for their efforts and service.

8d. Support for local municipalities


Action/Strategy:

Participate in the City of Toronto’s Academic Task Force and liaise with the City’s Office of Recovery and Rebuild to offer support

Measures/Metrics/Milestones:

York is viewed as a responsive, community engaged institution

Evaluation Status:

 Completed

8e. Support for local Chambers of Commerce and their associated business members


Action/Strategy:

Continue to look for opportunities to participate in Chamber events such as Vaughan’s CEO Series, Newmarket’s Innovation Summit etc.

Measures/Metrics/Milestones:

York is viewed as a valued community partner that is responsive to the needs of the business community.

Evaluation Status:

 Completed

Focus on deepening relationships with the N6 Chambers via individual presentations regarding partnership opportunities as well as participation in chamber events where possible.

Convey the University's response to the ongoing COVID-19 pandemic to the federal and provincial governments and advocate for sector supports.


Action/Strategy:

Demonstrate the University’s continued response to the COVID-19 pandemic through government advocacy and communicating the University’s research impact and institutional response

Measures/Metrics/Milestones:

That each government understands the areas in which the University can offer support in the pandemic recovery and also understands the needs of the university sector given the impact of the pandemic.

Evaluation Status:

 Completed

Support institutional COVID-19 Response and Recovery efforts

Action/Strategy:

Measures/Metrics/Milestones:

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Liaise with the EPG and other groups/contacts to support timely and informative COVID-19 communications.

President has resources and support to lead institutional recovery

President's COVID-19 messaging supports and aligns with broader institutional messaging.

Office support integration and leadership activities undertaken by President as part of COVID-19 Recovery.

 Completed