

## Student Success

### Actively support student learning and engagement.

#### Strategy/Action

#### Measure/Milestone

Work collaboratively with faculty and programs to create experiential learning opportunities that build on the synergies between academic and activities and expertise within CSD through student placements and job opportunities.

Effective experiential learning opportunities established with HNES and Disaster and Emergency Management programs.



On Track

Part-time employment training and employment opportunities through goSAFE and CCTV.

## Engagement and Outreach

### 5. Enhanced Campus Experience

### Provide a safe and secure campus environment for all members of the York community

#### Strategy/Action

#### Measure/Milestone

Provide 24/7 safety services that are effective in meeting the needs of the York community through:

- effective training programs for security, goSAFE and CCTV staff.
- policies and procedures that effectively address risks;
- engagement of staff and community members in monitoring, planning and evaluation.

Services are provided to meet established expectations effectively, efficiently and economically:

- on time& on budget.
- crime rates and comparables.
- response rates to service requests.
- response rates to service requests and to reports of security systems requiring repairs e.g. door access systems, surveillance systems, exterior lighting, emergency phones, digital monitoring screens.



On Track

Provide safety related input into the development, construction and renovation of built & natural environments on York's campuses.

Effective participation on numerous building planning and renovation committees to provide input on CPTED and on safety systems (e.g. PA systems, door access, CCTV)



On Track

Compliance with Crime Preventions Through Environmental Design (CPTED) best practices.

Develop, implement and oversee programs, systems and critical infrastructure to support the University's Emergency Preparedness Plan.

1. Current Emergency Operations Center (EOC) is in state of continual preparedness and explore creation of backup EOC. Maintain complete, current & accessible information available internally and to Emergency response personnel concerning location and nature of all potential risks & hazards.  
2. Annual review & update of Emergency Preparedness EOC set-up and callout list.  
3. Review & update Emergency Preparedness plans in light of new facilities to include: TTC Subway Stations, York Lions Stadium, etc.



On Track

Provide Subject Matter Expertise (SME) to identify and support community members in need as required.

Maintain active liaison with appropriate YU offices including OSCR -Student of Concern Committee (SoCC), SVRO Case Assessment Team and SVRT, Counselling Disability Services (CSD), and external law enforcement partners.



On Track

Provide leadership & actively participate in programs designed to promote the safe & responsible behaviour/conduct of students and staff to mitigate risks to the University and its community members.

Liaise actively with OSCR and SVRO and support University processes that address these identified & inappropriate/concerning behaviours within the campus community.



On Track

Provide safety related input into the development, construction and renovation of built & natural environments on York's campuses.

Compliance with Crime Preventions Through Environmental Design (CPTED) best practices.

Effective participation on numerous building planning and renovation committees.



On Track

Promote proactive community awareness of potential safety/security risks; including an enhanced sense of community responsibility.

Effective public education presentations and materials.

New integrated CSD website.



Progressing








Ensure the security of persons & property:

- a. recruit additional human resources
- b. specify, procure & deploy enhanced PPE
- c. develop, promulgate new iterations of Use of Force model
- d. develop, review & revise associated SOP's and Rules of Engagement
- e. identify, develop & implement annual training program
- f. replace "green" campus security vehicles.

Security Services are effectively equipped to deliver high quality services based on best practices.



On Track

To provide services & resources to support major campus events (e.g. Tennis Canada, Orientation, York Fest, Convocation, conferences, etc.) and	Effective review of TUUS applications and development of incident action plans for safe/effective management of events.		On Track
To ensure positive & responsive service interactions with the community; including the timely provision of advice and information.	Perception that CSD is responsive to community concerns and perspectives.  Website and contact information and newsworthy updates are current.  Response time measures monitored.  Number of community complaints to CSD monitored.		On Track
Implement recommendations of METRAC Safety Audit	Recommendations of METRAC Safety Audit implemented		Not Evaluated
Assess progress on implementation of New Intervention Model in Security Services  Upgrading LCD emergency screens (updated technology) will improve safety communications through broadcast messaging	New Intervention Model in place; LCD screens updated with new technology		Not Evaluated
Migration of video surveillance technology to IP-based will enhance campus safety	Migration of video surveillance completed		Not Evaluated
Implement a new integrated emergency notification system	New emergency notification system implemented		Not Evaluated
Develop new policy and procedures on video surveillance and update emergency preparedness policy and procedures	New policy and procedures on video surveillance and emergency preparedness policy and procedures are implemented		Not Evaluated

## Engagement and Outreach

### 6. Enhanced Community Engagement

**To fully engage the York community in the development, delivery and evaluation of safety initiatives under the Community Safety Department's strategic plan.**

#### Strategy/Action

#### Measure/Milestone

Provide the community with the opportunity to provide input and become involved in safety initiatives through community Safety Council (CSC), campus safety meetings, forums and events.

Full engagement and positive feedback from CSC members.

Effective participation and input by CSD staff in pan-University initiatives (e.g. Cannabis committee; Joint Health and Safety Committees; Student of Concern (SoCC); Sexual Assault Policy; Mental Health and Wellness; Access York; RISE).

Participation of York community members in CSD events and forums.

Multiple strategic initiative meetings held across campus.



On Track